

Tennis Auckland – Coaching Terms & Conditions

1. General Terms & Conditions

1.1 By registering for Tennis Coaching (Coaching) with Tennis Auckland the Student and Responsible Person agree to the following terms and conditions (Terms and Conditions) set out here by Tennis Auckland Region Incorporated (Tennis Auckland).

1.2 Coaching rates are subject to change at Tennis Auckland's discretion. Currently the rates are;

Programme	Rate
Hot Shots - Blue	\$11/ half hour
Hot Shots – Red, Orange, Green	\$22/hour
Futures (Development & Performance)	\$22/hour
Challenger Team	\$22/hour
Tour Team	\$22/hour

1.3 Tennis Auckland reserves the right to:

- 1.3.1 Change these Terms and Conditions at any time
- 1.3.2 Cancel a class at short notice
- 1.3.3 Remove a Student from a class

1.4 By registering for Coaching the Responsible Person, on behalf of the Student, gives consent to the collection of personal details for the purpose of administering the Coaching programme. This consent is given in accordance with the Privacy Act 1993.

2. Registration and Attendance

2.1 Registration is completed through the Tennis Auckland website by the Responsible Person.

2.2 The Responsible Person and Student commit to paying for and attending classes from the date of registration to the end of the school term.

2.3 The Student will remain registered in the Coaching programme until the Responsible Person requests cancellation of future coaching. The Student's registration in their class will roll over each term perpetually.

2.4 Attendance is recorded by coaches at each class.

2.5 Non-attendance:

2.5.1 Make up sessions can be arranged with the Coach if there is availability in a class at the appropriate level as determined by Tennis Auckland. Make up classes must be done within the school term that the class was missed.

2.5.2 Students unable to attend their classes in a school term due to serious illness/injury may be entitled to a partial refund. A medical certificate from a General Practitioner is required.

2.6 Cancellations are processed by Tennis Auckland

2.6.1 The Responsible Person must email james@tennisauckland.co.nz to cancel class attendance in a future term.

2.6.2 Cancellation must be done prior to the start of the next school term.

2.6.3 Confirmation of cancellation is only valid upon receipt of an email from james@tennisauckland.co.nz. Your confirmation of cancellation email will provide details regarding cessation of future payments.

3. Payment

3.1 At the time of registration, a credit card payment is required to pay for all remaining classes within the current calendar month.

3.2 The Responsible Person commits to paying coaching fees from the date of registration to the end of the school term (even in the event of missed classes that are no fault of Tennis Auckland).

3.3 Payments for Coaching are made by Direct Debit on the 1st of the month for all classes in the month.

3.4 The Responsible Person may choose to pay from their bank account or their credit card.

3.4.1 Credit card payments incur a 2% fee

3.4.2 Bank account payments do not incur a fee

3.5 If a Direct Debit is unable to be processed due to; insufficient funds, lost/stolen card or changed bank details, a fee of \$5 will be charged.

4. Tour Excel

- 4.1 Registration and Attendance is based on a commitment of 12 months, not term by term
- 4.2 Payment is a set fee split across the 12month programme. Payment is made by Direct Debit on the 1st of the month for the month ahead.